



## WARRANTY

### WARRANTY CERTIFICATE

1. Pumps manufactured by Syno Pumps are covered by warranty for a period not exceeding twelve (12) months from installation or one run-season which ever is shorter.
2. Syno Pumps will make good by repair, or at their option, the replacement of faulty parts under warranty, providing always that:
  - (a) The equipment was correctly installed and properly used in accordance with Syno Installation and Operation Instruction and accepted codes of good engineering practice.
  - (b) The claim for goods under warranty arises solely from faulty design, material or workmanship.
  - (c) The repair is carried out in the Syno factory or by an authorized dealer or distributor appointed by Syno Pumps. Authorized agents must obtain written approval from Syno Pumps before completing any repairs under warranty.
  - (d) All freight costs to and from the factory or repair agent are to be paid by the purchaser. In the case of equipment or components of the pump, which are not of Syno manufacture, but installed in or with the pump, the warranty is limited till then.
3. Syno Pumps warranty does not cover any of the following:
  - (a) Claims for third party liability of damage caused by failure of any of the company's products.
  - (b) Damage caused by abnormal operating conditions eg. Violence, storm cataclysm or any other force.
  - (c) Damage caused by the equipment being used for an application for which it is not recommended.
  - (d) Damage caused by abrasive materials, corrosion due to acid waters, electrolytic action, liquid temperature beyond the recommended range, cavitations, improper supply voltage, use of non-approved control gear, inadequate cooling, or insufficient liquid to enable the pump to perform to specification.
  - (e) The pump is operated in conditions such as 'Dry-Run'.
4. The decision of Syno Pumps in relation to any claims or disputes over warranty is final.
5. The warranty is in lieu of all other warranties and conditions expressed or implied, written or oral, statutory or otherwise, which are hereby negated and excluded.

In case of claim please contact your Authorized Syno Dealer or contact Syno Pumps direct with details as completed in Delivery Record.